



DCA Lic. #1015604

My Car Has Been Impounded, What Do I Do Next?

If your car has been in accident:

- Contact your insurance carrier and determine whether or not you have collision coverage.
- If you do, let them know your vehicle is being stored at Mike's Heavy Duty Towing, 816 Liberty Ave, Brooklyn, NY 11028. Then call us and give permission for your insurance company to assess and/or retrieve your vehicle.
- If you do not have coverage, call us today to find out the amount owed on your vehicle, and discuss your options for removal.
- If you are filing a 3rd Party insurance claim (with the carrier of the other party you were involved in an accident with), you must make arrangements for payment and removal of your vehicle. Another insurance company will not be allowed to see your vehicle without your permission and without prior payment arrangements made.

If your car has been impounded for legal reasons:

- If your vehicle has been towed for invalid Registration or Insurance, you must produce valid documents to drive your vehicle off our lot.
- If your vehicle has been towed for an invalid Driver's License, you must produce a valid license to drive your vehicle off our lot.
- If you cannot produce these documents, you require a licensed Tow Truck to remove the vehicle.
- Contact us prior to retrieval to discuss your charges owed.

If your car has been disabled:

- Contact us to discuss the fees owed on your vehicle.
- No work is allowed to be performed in our yard. If your vehicle is not drivable, you require a licensed Tow Truck to remove it from our facility.

Please note, New York State Law allows us to release a vehicle ONLY to the Registered Owner without prior written consent of said owner. You will be asked to produce valid photo ID, as well as proof of ownership to release your vehicle. If someone other than the owner is retrieving the vehicle, they must have WRITTEN, NOTARIZED permission from the owner. See our Consent form on our website or ask for a copy.